

Copyright 2020 Online Learning Survey	June 8 – 14, 2020 24340	1000 lr Confidence Interval:	terviews +/- 3.1%
S2. Are you currently registered to vote in [S	STATE]?	Yes No Not sure	
s3 . As you may know, there will be an ele and other offices in November 2020. How November 2020 election?	•	Definitely Probably Chance 50-50 Probably not Definitely not	9 5
P1. When it comes to politics, do you ge Democrat, Republican, Independent, or s INDEPENDENT/OTHER] Do you think of yours Party or the Republican Party?	some other political party? [IF	Democrat Independent / Closer to the Democrats Independent / Closer to the Republicans Republican DEMOCRAT (NET) INDEPENDENT (NET) REPUBLICAN (NET) DEMOCRAT W/ LEANERS (NET) REPUBLICAN W/ LEANERS (NET)	8 10 6 36 40% 24 36 48%
Q1. How would you rate economic conditior	ns in the country today?	Excellent Good Fair Poor POSITIVE (NET) NEGATIVE (NET)	20 38 39 23%
Q2. How would you rate economic condition	ns in [STATE] today?	Excellent Good Fair Poor POSITIVE (NET) NEGATIVE (NET)	24 44 30 26%
Q3. How would you rate your personal fina	ncial situation today?	Excellent Good Fair Poor POSITIVE (NET) NEGATIVE (NET)	39 39 17 44%

B1. You will now see the names of some different people and organizations. Please indicate how favorable or unfavorable you feel toward each. Some of the names and organizations are broad while others are more specific but do your best to give us your opinion on each. If you haven't heard of them or don't know enough about them to give a rating, please select that option.

	F/	AV	UNF	AV				NET	
Public community colleges in the United States	<u>Very</u> 28%	<u>Some</u> 52	<u>Some</u> 8	<u>Very</u> 4	<u>CR</u> 7	<u>NH</u> 1	<u>FAV</u> 80%	<u>UNFAV</u> 13	<u>FAM</u> 92
	20%	52	0	4	7	· '	00%	13	92
Vocational or trade schools in the United States	33%	46	6	3	10	1	79%	9	89
• Four-year colleges and universities in the United States	21%	47	16	9	6	1	69%	25	93
Online colleges, universities, and programs	. 17%	49	16	7	11	1	66%	23	88
Barack Obama	41%	18	13	27	1	*	59%	39	98
The higher education system in the United States	13%	40	28	11	6	2	53%	39	92
College and university administrators	10%	39	23	13	13	1	49%	37	85
The U.S. Department of Education	9%	39	27	15	9	1	48%	42	91
Democrats in Congress	. 17%	28	16	32	6	*	45%	48	93
Republicans in Congress	13%	28	16	35	6	1	42%	51	93
Donald Trump	23%	18	9	47	2		41%	56	98
Nancy Pelosi	15%	22	11	41	8	2	38%	52	90
Proprietary or for-profit colleges in the United States	6%	28	27	17	14	8	34%	43	77
• [SPLIT A] Higher education lobbyists	6%	23	17	23	19	11	29%	41	70
Mitch McConnell	8%	21	11	32	18	10	29%	43	72
Betsy DeVos	4%	12	8	27	18	31	16%	35	51
• [SPLIT B] Lobbyists	2%	10	24	41	19	4	12%	65	77

This survey will ask you questions about your views on "federal oversight" of institutions and taxpayer money. Simply put, this is asking you about your views on **Congress' power to regulate and monitor these groups and funds, to prevent waste and fraud and to protect students and taxpayers.** And as you may know, "higher education" refers to any formal education that occurs after high school.

Q20A. [SPLIT A] To get started...In general, do you think there is too much, too little, or the right amount of federal oversight in how taxpayer dollars are spent in higher education?

Q20B. [SPLIT B] To get started...Right now, do you think there is too much, too little, or the right amount of federal oversight in how taxpayer dollars are spent in higher education?

Too much oversight	15%
The amount is about right	23
Too little oversight	42
Don't know	20

Too much oversight	19%
The amount is about right	23
Too little oversight	41
Don't know	17

B2. Below are groups that may receive coronavirus relief funds. For each, please indicate whether you support or oppose that group receiving assistance.

	SUPP	ORT	OPF	OSE	NE	т
	<u>Strong</u>	<u>Some</u>	<u>Some</u>	<u>Strong</u>	SUPPORT	<u>OPPOSE</u>
Working people	79%	18	3	1	97%	3
Small businesses	76%	20	3	1	96%	4
College students	50%	35	11	4	85%	15
Public colleges and universities	36%	43	15	7	78%	22
Private nonprofit colleges and universities	24%	47	19	10	71%	29
Private for-profit colleges and universities	12%	32	34	23	43%	57
Major corporations	8%	27	36	29	35%	65

B3. Now you will see a similar list of groups that may accept coronavirus relief funds. For each, please indicate whether they should receive more or less federal oversight in how they spend any federal assistance they accept.

	More <u>oversight</u>	No <u>change</u>	Less <u>oversight</u>	
Major corporations	59%	27	14	
Private for-profit colleges and universities	54%	35	11	
Online colleges, universities, and programs	46%	48	6	
Public colleges and universities	46%	46	8	
Private nonprofit colleges and universities	41%	50	10	
Short-term or certificate-granting programs	40%	53	6	
Small businesses	33%	46	21	

Q35. Which of the following is more concerning to you?

B4. Now you are going to see a few statements about higher education. For each, please indicate whether you agree or disagree.

	AGR	EE	DISA	GREE		NET
	Strong	<u>Some</u>	<u>Some</u>	Strong	AGREE	DISAGREE
Rising student loan debt is a major problem	71%	22	5	2	93%	7
• [SPLIT A] Before a student chooses to spend their money on a college, they deserve to know how its graduates usually do in the job market	67%	28	4	1	95%	5
• [SPLIT B] Before a student chooses to spend their money on a college, they deserve to know how their money will be spent by the institution	54%	36	9	1	90%	10
• [SPLIT B] Online-only programs funded by higher education grants and loans should have to abide by the same basic rules, like being approved and monitored by accreditors for quality, as two-year and four-year education programs	53%	40	5	2	93%	7
• A vocational training certificate is worth the investment and usually pays off	45%	44	9	1	90%	10
 Higher education institutions have a responsibility to ensure that most students who enroll graduate 	41%	39	16	4	79%	21
 The federal government could do more to help make sure students succeed in higher education 	39%	35	18	8	74%	26

B4. Now you are going to see a few statements about higher education. For each, please indicate whether you agree or disagree.

	AGR	EE	DISA	GREE		NET
 [SPLIT A] Online-only programs funded by higher education grants and loans should not get special loopholes for meeting basic standards of 	<u>Strong</u>	<u>Some</u>	<u>Some</u>	<u>Strong</u>	<u>AGREE</u>	DISAGREE
educational quality	39%	41	16	5	79%	21
• A two-year Associate's degree is worth the investment and usually pays off.	25%	50	20	4	76%	24
A Bachelor's degree is worth the investment and usually pays off	25%	47	23	5	71%	29
• [SPLIT B] Higher education offers a good return on investment for students	23%	51	20	6	74%	26
• [SPLIT A] Higher education is not worth the cost to students anymore	22%	40	25	12	62%	38

B5. Below are some things members of Congress could do regarding higher education. How important of a priority should each of the following be for *your* member of Congress?

	IMPORT	ANT		N	ОТ	NET	
	Top <u>priority</u>	Not <u>top</u>	Somewhat <u>important</u>	Not <u>that</u>	Not at <u>all</u>	IMPORTANT	<u>NOT</u>
 Making higher education affordable and ensuring it provides a good value to students 	63%	21	12	2	2	84%	4
 Protecting student loan borrowers from predatory institutions that lie to get them to enroll 	61%	23	12	2	2	84%	3
Making sure higher education institutions receiving coronavirus relief funds are using it to help students	60%	23	13	2	2	83%	3
Protecting the privacy of students' data who take online courses	56%	27	13	2	2	83%	4
 Allowing students who have been defrauded by predatory schools to cancel their loans 	53%	23	17	4	3	76%	6
• [SPLIT A] Requiring that colleges and universities that receive taxpayer dollars be accredited	51%	31	14	3	1	82%	4
 Stopping payments on student loan debt during the pandemic 	50%	25	17	5	3	75%	8
• [SPLIT B] Requiring that colleges and universities that receive federal coronavirus relief funds be accredited	47%	32	15	5	1	79%	6
 Making higher education data more transparent so that prospective students and their families know how well a program's graduates fare in the job market before they decide to graduate 	1001			0			
to enroll	46%	33	17	2	1	79%	4

B5. Below are some things members of Congress could do regarding higher education. How important of a priority should each of the following be for *your* member of Congress?

	IMPOR	TANT		N	от	NET	
	Top <u>priority</u>	Not <u>top</u>	Somewhat <u>important</u>	Not <u>that</u>	Not at <u>all</u>	IMPORTANT	<u>NOT</u>
 [SPLIT A] Setting quality standards for online higher education programs 	45%	36	15	3	2	81%	4
• [SPLIT A] Limiting access to federal grants and loans at programs that leave students with loan debt that is significantly higher than they can earn	44%	28	19	6	3	72%	9
• [SPLIT A] Requiring that higher education institutions that are funded by taxpayer dollars spend at least a third of a student's tuition on teaching	43%	32	20	5	1	75%	6
• [SPLIT B] Setting quality standards for online higher education programs taking federal coronavirus relief funds	42%	34	17	4	2	76%	6
• [SPLIT B] Limiting access to federal coronavirus relief funds at programs that leave students with loan debt that is significantly higher than they can earn	42%	31	19	5	4	72%	9
• [SPLIT B] Requiring that higher education institutions that receive federal coronavirus relief funds spend at least a third of a student's tuition on teaching	41%	33	20	5	1	74%	6
• [SPLIT B] Setting quality standards for colleges that have had to shift education online and are taking federal coronavirus relief funds	38%	40	16	3	2	79%	5
 Requiring for-profit colleges to get at least 10% of their funding from non-government sources to ensure taxpayer funded grants and loans aren't subsidizing sham schools 	37%	31	21	7	3	68%	10
 [SPLIT A] Requiring college accreditors to consider student outcomes, such as graduation rates, loan repayment rates, and post-college employment in order to give institutions access to federal funds 	37%	38	20	4	1	75%	5
• [SPLIT A] Setting quality standards for colleges that have had to shift education online	37%	41	18	3	1	78%	4
Making higher education free at public institutions	36%	24	17	9	14	60%	23
 Requiring online-only programs that receive federal coronavirus relief funds to demonstrate positive employment outcomes for students. 	35%	37	21	4	3	72%	7

B5. Below are some things members of Congress could do regarding higher education. How important of a priority should each of the following be for *your* member of Congress?

	IMPORT	ANT		N	от	NET	
	Top <u>priority</u>	Not <u>top</u>	Somewhat <u>important</u>	Not <u>that</u>	Not at <u>all</u>	<u>IMPORTANT</u>	<u>NOT</u>
• [SPLIT B] Requiring college accreditors to consider student outcomes, such as graduation rates, loan repayment rates, and post-college employment, in order to give institutions access to federal coronavirus relief funds	32%	35	25	4	4	67%	8
• [SPLIT A] Quickly getting federal coronavirus relief funds to higher education institutions to keep them open	32%	35	23	7	3	66%	10
• [SPLIT B] Quickly getting federal coronavirus relief funds to higher education institutions to keep them open, even if that means loosening standards for accreditation	19%	25	28	18	9	45%	28

Q62A. [SPLIT A] Below are the priorities you rated as most important. Of these, which one do you prioritize the MOST?

Making higher education affordable and ensuring it provides a good value to students	
Making higher education free at public institutions	
Stopping payments on student loan debt during the pandemic	
Protecting the privacy of students' data who take online courses	
Making higher education data more transparent so that prospective students and their families know how well a program's	
graduates fare in the job market before they decide to enroll	
Allowing students who have been defrauded by predatory schools to cancel their loans	
Requiring that colleges and universities that receive taxpayer dollars be accredited	
Protecting student loan borrowers from predatory institutions that lie to get them to enroll	
Requiring college accreditors to consider student outcomes, such as graduation rates, loan repayment rates, and post-college employment in order to give institutions access to federal funds	
Limiting access to federal grants and loans at programs that leave students with loan debt that is significantly higher than they can earn	
Setting quality standards for online higher education programs	
Quickly getting federal coronavirus relief funds to higher education institutions to keep them open	
Requiring for-profit colleges to get at least 10% of their funding from non-government sources to ensure taxpayer funded grants and loans aren't subsidizing sham schools	
Requiring that higher education institutions that are funded by taxpayer dollars spend at least a third of a student's tuition on teaching	
Requiring online-only programs that receive federal coronavirus relief funds to demonstrate positive employment outcomes for students	
Setting quality standards for colleges that have had to shift education online	

Q62B. [SPLIT B] Below are the priorities you rated as most important. Of these, which one do you prioritize the MOST?

Making higher education affordable and ensuring it provides a good value to students	22%
Making higher education free at public institutions	12
Making sure higher education institutions receiving coronavirus relief funds are using it to help students	11
Stopping payments on student loan debt during the pandemic	9
Allowing students who have been defrauded by predatory schools to cancel their loans	8
Protecting student loan borrowers from predatory institutions that lie to get them to enroll	6
Requiring that colleges and universities that receive federal coronavirus relief funds be accredited	6
Making higher education data more transparent so that prospective students and their families know how well a program's graduates fare in the job market before they decide to enroll.	5
Requiring college accreditors to consider student outcomes, such as graduation rates, loan repayment rates, and post-college employment, in order to give institutions access to federal coronavirus relief funds	4
Protecting the privacy of students' data who take online courses	4
Limiting access to federal coronavirus relief funds at programs that leave students with loan debt that is significantly higher than they can earn	3
Requiring that higher education institutions that receive federal coronavirus relief funds spend at least a third of a student's tuition on teaching	3
Requiring online-only programs that receive federal coronavirus relief funds to demonstrate positive employment outcomes for students	2
Setting quality standards for colleges that have had to shift education online and are taking federal coronavirus relief funds	2
Requiring for-profit colleges to get at least 10% of their funding from non-government sources to ensure taxpayer funded grants and loans aren't subsidizing sham schools	2
Setting quality standards for online higher education programs taking federal coronavirus relief funds	1
Quickly getting federal coronavirus relief funds to higher education institutions to keep them open, even if that means loosening standards for accreditation	1

Q63A. [SPLIT A] Which of the following comes closest to your view of the federal government's role regarding higher education funding?

Families are struggling to pay the bills now more than ever. We need to make sure rules are in place to ensure higher education	
institutions are spending their new taxpayer funded coronavirus relief to help students, not to enrich executives or endowments	71%
Families are struggling to pay the bills now more than ever. We need to cut red tape to provide funds to higher education	
institutions quickly, so they can help students stay in school.	22
Neither of these	7

Q63B. [SPLIT B] Thinking about the best way to help current students enrolled in higher education right now, which of the following comes closest to your view?

We need to make sure rules are in place to ensure higher education institutions are spending taxpayer dollars to help students, not	
enrich executives or endowments	81%
Higher education institutions are in the best position to know how to help their students	15
Neither of these	4

Q64. Which of the following comes closest to your view of how the federal government should spend its coronavirus relief funds for higher education?

It's best for the federal government to provide direct relief to students.	61%
It's best for the federal government to provide higher education institutions relief which they can distribute to students	27
Neither of these	12

Q65C. [SPLIT C] Thinking about the best way to help current higher education students right now, which of the following comes closest to your view?

It's best to give higher education institutions coronavirus relief funds with more guardrails and accountability in place, to make	
sure the money is not being used to defraud students	76%
It's best to give higher education institutions coronavirus relief funds with fewer strings attached, because they know how to best	
help their students	24

Q65D. [SPLIT D] Thinking about the best way to help current higher education students right now, which of the following comes closest to your view?

It's best to give higher education institutions billions of dollars in coronavirus relief funds with more guardrails and accountability in	
place, to make sure the money is not being used to defraud students	70%
It's best to give higher education institutions coronavirus relief funds with fewer strings attached, because they know how to best	
help their students	30

Q65E. [SPLIT E] Thinking about the best way to help current higher education students right now, which of the following comes closest to your view?

We need to make sure rules are in place to ensure higher education institutions are spending taxpayer dollars to help students, not	
enrich executives or endowments	81%
It's best to give higher education institutions coronavirus relief funds with fewer strings attached, because they know how to best	
help their students	19

Q66. Which of the following statements do you agree with more?

The federal government should provide basic guardrails to ensure that students aren't taking out loans or using up taxpayer-funded	
grants to attend predatory online institutions or programs that will leave them worse off than when they first enrolled	71%
The federal government should not try to influence where students choose to spend taxpayer-funded higher education grants and	
loans	29

Q67. How would you rate the quality of a college degree earned online because of the coronavirus pandemic?

Better quality than a degree earned before the pandemic	10%
Same quality as a degree earned before the pandemic	63
Worse quality than a degree earned before the pandemic	28

Q68. How would you rate the salary potential once the economy has rebounded of a college degree <u>earned online because of the</u> coronavirus pandemic?

Will likely get a higher salary than a degree earned before the pandemic	7%
Will likely get the same salary as a degree earned before the pandemic	64
Will likely get a lower salary than a degree earned before the pandemic	29

Q69. [IF LOWER SALARY] Which of the following reasons best explain why you believe a college degree earned during the coronavirus pandemic will likely get a lower salary than one earned before the pandemic?

The economy will be worse off and harm graduates' career prospects	57%
A degree earned online is not the same quality as one earned in person	42
Colleges let standards slip during the pandemic	30
Students did not work as hard in school during the pandemic	20
Students are not majoring in subjects that will earn them a higher salary	18
Other	2
None of the above	4

Q70. How would you rate the quality of a college degree from an online-only program?

Q71A. [SPLIT A] How would you rate the salary potential of a college degree from an online-only program?

Will likely get a higher salary than a degree from a traditional in-person institution	6%
Will likely get the same salary as a degree from a traditional in-person institution	59
Will likely get a lower salary than a degree from a traditional in-person institution	35

Q71B. [SPLIT B] Which of the following statements do you agree with more?

A college degree from a traditional in-person institution is more valuable	
than a degree from an online-only institution	39%
A college degree from an online-only program is more valuable than a	
degree from a traditional in-person institution	8
Both degrees are equally valuable	53

Q72. Which of the following statements do you agree with most?

B6. Below are some statements about higher education institutions that accept coronavirus relief funds. Please indicate whether you agree or disagree with each if these institutions accept coronavirus relief funds.

	AGREE		AGREE		AGREE		AGREE		AGREE		AGREE		AGREE		AGREE		AGREE DISAGREE		NET	
	<u>Strong</u>	<u>Some</u>	<u>Some</u>	<u>Strong</u>	AGREE	DISAGREE														
Colleges and universities should not raise tuition	72%	23	4	1	95%	5														
 Colleges and universities should reduce spending on salaries of its executives and high-level administrators 	54%	35	9	2	89%	11														
 Colleges and universities should issue quarterly reports to the federal government and taxpayers about how the funds are being spent 	53%	39	6	2	92%	8														
• [SPLIT A] Colleges and universities should reduce tuition for students next year	47%	41	11	2	87%	13														
 Colleges and universities should use federal funds to improve the online educational experience while students remain off-campus for public health reasons 	46%	45	7	2	92%	8														
Colleges and universities should target spending at students who need it most	40%	46	12	2	86%	14														
• [SPLIT B] Colleges and universities should refund last semester's tuition for students	39%	36	22	3	75%	25														
 Colleges and universities should maintain the amount they're spending on instruction for students 	34%	52	13	1	86%	14														
Colleges and universities should maintain payrolls and use federal funds to keep staff working	27%	53	17	4	79%	21														
• [SPLIT B] Colleges and universities should not need any more regulations than normal times	16%	38	36	10	54%	46														
 [SPLIT A] Colleges and universities should not be forced to abide by burdensome regulations during this crisis 	13%	26	38	23	39%	61														

B7. Below is a list of things that could happen if there are no federal requirements placed on higher education institutions that can access coronavirus relief funds. For each, please indicate how concerning each possibility is if there are no federal requirements.

	CONCERNING		N	от	NET	
	Very	<u>Somewhat</u>	Not <u>too</u>	Not at <u>all</u>	<u>CONCERN</u>	NOT
 Colleges and universities spend coronavirus relief funds on marketing, executive salaries, and other perks instead of helping students 	73%	21	5	1	94%	6
• [SPLIT A] Politicians letting their friends open fly-by-night for-profit schools to take advantage of coronavirus relief funds	68%	24	6	1	93%	7
 Colleges and universities "double dipping" by taking tuition payments as well as federal funds 	65%	28	6	1	93%	7
 Politicians giving preferential treatment to schools they represent or have a connection to 	64%	29	5	1	93%	7
 [SPLIT A] Colleges and universities charge the same amount or more to students but provide a lower quality education 	63%	29	7	1	92%	8
 Colleges and universities will put their bottom lines over the health of their students 	60%	32	7	1	92%	8
 [SPLIT A] Colleges and universities pass off lower quality degrees onto students 	57%	34	8	1	91%	9
Instructional quality at colleges and universities declines	56%	35	7	2	91%	9
• [SPLIT B] Colleges and universities let quality decline and fewer students are willing to enroll	50%	37	11	2	87%	13
• [SPLIT B] For-profit schools enroll more students and quickly grow to take advantage of coronavirus relief funds, like they did after the financial crisis	49%	40	9	2	89%	11
 Colleges and universities continue offering degrees for hands-on studies like mechanic or dental school, but cannot deliver a quality experience because education is online-only 	48%	43	7	2	91%	9
• [SPLIT B] Colleges and universities charge the same amount or more to students but provide online-only education	47%	41	10	2	89%	11
• [SPLIT B] Colleges and universities pass off degrees with less earning potential onto students	47%	44	8	1	91%	9
• [SPLIT A] Colleges and universities become dependent on the federal government as fewer students enroll	40%	44	13	3	84%	16

B7. Below is a list of things that could happen if there are no federal requirements placed on higher education institutions that can access coronavirus relief funds. For each, please indicate how concerning each possibility is if there are no federal requirements.

	CONCERNING		N	от	NET	
 Colleges and universities still go out of business because they did not 	<u>Very</u>	<u>Somewhat</u>	Not <u>too</u>	Not at <u>all</u>	<u>CONCERN</u>	<u>NOT</u>
receive enough coronavirus relief money	33%	40	20	8	72%	28

B8. Here is a list of statements about coronavirus relief funds directed toward higher education. For each statement, please indicate how convincing it is as a reason for these funds to receive greater federal oversight.

	CO	VINCING	N	ОТ	NET	
• [BAD ACTORS] Some schools target students for recruitment, encourage them to take out tens of thousands of dollars in student loan debt, and leave them with little or no training-unable to get a job in their field. One school told prospective students that it placed 70 to 99% of students in jobs, when in reality only 20 to 30% of students got jobs. We must crack down on these predatory schools to stop them from wasting taxpayer	<u>Very</u>	<u>Somewhat</u>	Not <u>too</u>	Not at <u>all</u>	CONVINCING	<u>NOT</u>
 • [BAD DEAL] College has been too expensive for too long. Now that many more colleges are forced to teach classes online, students are paying the same amount for what is often a mediocre product. Federal coronavirus relief funds for higher education institutions must come with rules that ensure students are still getting a degree that is valuable in the job market. 	56%	31 34	10	2	88%	12
• [CAPITALIZING] At a time when families are struggling to make ends meet and businesses are going under, we must make sure that federal coronavirus relief funds are going to help students, not allowing colleges to grow their profits. Federal rules and guardrails must be put in place to make sure higher education institutions are not simply receiving a blank check.	54%	34	9	2	89%	12
• [LUXURY] Many colleges and universities are worried about keeping open the multi-million-dollar recreational facilities, padding their endowments, and paying out their stockholders while many students and families are struggling to put food on the table. We must do more to make sure these institutions are providing value in return for the tuition the student – and taxpayer – have paid.	48%	36	13	3	85%	15

B8. Here is a list of statements about coronavirus relief funds directed toward higher education. For each statement, please indicate how convincing it is as a reason for these funds to receive greater federal oversight.

	CO	NVINCING	N	от	NET	
	<u>Very</u>	<u>Somewhat</u>	Not <u>too</u>	Not at <u>all</u>	CONVINCING	NOT
• [ACCREDITATION REFORM] At a time when the federal government is indiscriminately giving bailouts to colleges and universities, our higher education accreditation system is not functioning as it should. Even schools with graduation rates as low as 15% are receiving accreditation and access to taxpayer funds, and so are schools where most graduates can't get jobs or make enough to repay their student loans. That isn't right. It's more important than ever to reform the accreditation system so it takes student success into account, looking at graduation rates, loan repayment rates, and whether students are able to get jobs after graduation.		38	10	3	87%	13
• [DIRECT RELIEF TO STUDENTS] No one could have predicted coronavirus, and that includes students who paid full tuition expecting to get a high- quality education. Students didn't sign up for closed campuses and online courses that don't match the value of their in-person classrooms, and now they can't get refunded. Higher education institutions should be required to use some of the federal coronavirus relief money for direct tuition relief payments to students.	48%	38	11	3	87%	13
• [LOBBYISTS] Higher education institutions spend millions on lobbyists to influence the U.S. political system. These lobbyists funnel campaign contributions to buy their loyalty. These same politicians then vote to bail out colleges and universities that already have massive endowments	48%	34	14	4	82%	18
• [SPLIT B] [LOWER QUALITY - B] The federal government is bailing out colleges and universities with billions of coronavirus relief dollars at a time when colleges are offering a lower quality experience to students. They should pass on savings to students by cutting tuition and fees.	47%	39	13	2	85%	15
• [ONLINE UNREGULATED] Online higher education is a largely unregulated industry. As more students are forced to go that route due to coronavirus, there will be more abuses and fraud from low quality schools giving worthless degrees. The world wide web should not be the wild, wild west - it needs rules and guardrails like other kinds of higher education	46%	37	13	4	83%	17
• [DIFFERENT RESULTS] For years, online higher education has not had to operate under the same set of rules as traditional institutions. And Washington turned a blind eye to this in the past, but now that many more students are being forced to attend college online, we need to make sure every institution follows the same standards.	46%	40	11	3	86%	14

B8. Here is a list of statements about coronavirus relief funds directed toward higher education. For each statement, please indicate how convincing it is as a reason for these funds to receive greater federal oversight.

	CO	CONVINCING		от	NET	
• [SPLIT A] [LOWER QUALITY - A] The federal government is bailing out colleges and universities with billions of coronavirus relief dollars at a time when colleges are offering a lower quality experience to students. They should be required to use the money to improve the quality of online coursework, so students still receive a high-quality degree that sets them up for success and a good paying job.	<u>Very</u> 43%	<u>Somewhat</u> 44	Not <u>too</u> 10	Not at <u>all</u> 2	CONVINCING 87%	<u>NOT</u> 13
• [MARKET CONFIDENCE] For decades, a college degree was a ticket to a good paying job in a stable career. But the coronavirus pandemic has forced many colleges to move courses mostly or entirely online, at the expense of quality. No one really knows how the job market will treat these pandemic degrees. We must act now and enact basic standards for online education in order to give employers confidence in the degrees these students will earn.	39%	44	14	3	83%	17

Q104A. [SPLIT A] Below are the priorities you rated as most important. Of these, which one do you prioritize the MOST?

[CAPITALIZING] At a time when families are struggling to make ends meet and businesses are going under, we must make sure that federal coronavirus relief funds are going to help students, not allowing colleges to grow their profits. Federal rules and	
guardrails must be put in place to make sure higher education institutions are not simply receiving a blank check.	16%
[BAD DEAL] College has been too expensive for too long. Now that many more colleges are forced to teach classes online,	
students are paying the same amount for what is often a mediocre product. Federal coronavirus relief funds for higher education	
institutions must come with rules that ensure students are still getting a degree that is valuable in the job market.	15
[DIRECT RELIEF TO STUDENTS] No one could have predicted coronavirus, and that includes students who paid full tuition	
expecting to get a high-quality education. Students didn't sign up for closed campuses and online courses that don't match the value	
of their in-person classrooms, and now they can't get refunded. Higher education institutions should be required to use some of the	
federal coronavirus relief money for direct tuition relief payments to students.	12
[ACCREDITATION REFORM] At a time when the federal government is indiscriminately giving bailouts to colleges and universities,	
our higher education accreditation system is not functioning as it should. Even schools with graduation rates as low as 15% are	
receiving accreditation and access to taxpayer funds, and so are schools where most graduates can't get jobs or make enough to	
repay their student loans. That isn't right. It's more important than ever to reform the accreditation system so it takes student	11
success into account, looking at graduation rates, loan repayment rates, and whether students are able to get jobs after graduation [BAD ACTORS] Some schools target students for recruitment, encourage them to take out tens of thousands of dollars in student	11
loan debt, and leave them with little or no training-unable to get a job in their field. One school told prospective students that it	
placed 70 to 99% of students in jobs, when in reality only 20 to 30% of students got jobs. We must crack down on these predatory	
schools to stop them from wasting taxpayer dollars.	10
[LOBBYISTS] Higher education institutions spend millions on lobbyists to influence the U.S. political system. These lobbyists funnel	
campaign contributions to buy their loyalty. These same politicians then vote to bail out colleges and universities that already have	
massive endowments	8
[LUXURY] Many colleges and universities are worried about keeping open the multi-million-dollar recreational facilities, padding	
their endowments, and paying out their stockholders while many students and families are struggling to put food on the table. We	_
must do more to make sure these institutions are providing value in return for the tuition the student – and taxpayer – have paid	7
[MARKET CONFIDENCE] For decades, a college degree was a ticket to a good paying job in a stable career. But the coronavirus	
pandemic has forced many colleges to move courses mostly or entirely online, at the expense of quality. No one really knows how	
the job market will treat these pandemic degrees. We must act now and enact basic standards for online education in order to give employers confidence in the degrees these students will earn.	6
[LOWER QUALITY - A] The federal government is bailing out colleges and universities with billions of coronavirus relief dollars at a	0
time when colleges are offering a lower quality experience to students. They should be required to use the money to improve the	
quality of online coursework, so students still receive a high-quality degree that sets them up for success and a good paying job	6
[ONLINE UNREGULATED] Online higher education is a largely unregulated industry. As more students are forced to go that route	-
due to coronavirus, there will be more abuses and fraud from low quality schools giving worthless degrees. The world wide web	
should not be the wild, wild west - it needs rules and guardrails like other kinds of higher education.	4
[DIFFERENT RULES] For years, online higher education has not had to operate under the same set of rules as traditional	
institutions. And Washington turned a blind eye to this in the past, but now that many more students are being forced to attend	
college online, we need to make sure every institution follows the same standards.	4

Q104B. [SPLIT B] Below are the priorities you rated as most important. Of these, which one do you prioritize the MOST?

BAD DEAL] College has been too expensive for too long. Now that many more colleges are forced to teach classes online, students are paying the same amount for what is often a mediocre product. Federal coronavirus relief funds for higher education institutions must come with rules that ensure students are still getting a degree that is valuable in the job market
hat federal coronavirus relief funds are going to help students, not allowing colleges to grow their profits. Federal rules and guardrails must be put in place to make sure higher education institutions are not simply receiving a blank check
of their in-person classrooms, and now they can't get refunded. Higher education institutions should be required to use some of the ederal coronavirus relief money for direct tuition relief payments to students.
BAD ACTORS] Some schools target students for recruitment, encourage them to take out tens of thousands of dollars in student oan debt, and leave them with little or no training-unable to get a job in their field. One school told prospective students that it placed 70 to 99% of students in jobs, when in reality only 20 to 30% of students got jobs. We must crack down on these predatory
ACCREDITATION REFORM] At a time when the federal government is indiscriminately giving bailouts to colleges and universities, bur higher education accreditation system is not functioning as it should. Even schools with graduation rates as low as 15% are eceiving accreditation and access to taxpayer funds, and so are schools where most graduates can't get jobs or make enough to epay their student loans. That isn't right. It's more important than ever to reform the accreditation system so it takes student
LOWER QUALITY - B] The federal government is bailing out colleges and universities with billions of coronavirus relief dollars at a ime when colleges are offering a lower quality experience to students. They should pass on savings to students by cutting tuition and fees.
LOBBYISTS] Higher education institutions spend millions on lobbyists to influence the U.S. political system. These lobbyists funnel campaign contributions to buy their loyalty. These same politicians then vote to bail out colleges and universities that already have nassive endowments.
LUXURY] Many colleges and universities are worried about keeping open the multi-million-dollar recreational facilities, padding heir endowments, and paying out their stockholders while many students and families are struggling to put food on the table. We
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DIFFERENT RULES] For years, online higher education has not had to operate under the same set of rules as traditional nstitutions. And Washington turned a blind eye to this in the past, but now that many more students are being forced to attend college online, we need to make sure every institution follows the same standards.

Q105A. [SPLIT A] Below is a list of descriptions that could be used to describe education programs that are primarily based on the internet, rather than in-person instruction. Some of these are similar to each other, but there are important differences. Please choose the TWO descriptions that you find to be the most accurate.

Q105B. [SPLIT B] Below is a list of descriptions that could be used to describe education programs that are primarily based on the internet, rather than in-person instruction. Some of these are similar to each other, but there are important differences. Please choose the TWO descriptions that you find to be the most appealing.

Online learning	59%
Remote learning	43
Online-only learning	40
Distance learning	30
No contact learning	19
Digital-first learning	9

Online learning	58%
Remote learning	46
Distance learning	37
Online-only learning	24
No contact learning	19
Digital-first learning	16

The following questions are for statistical purposes only.

D100. What is your gender?	Male
DAGE. What is your age?	18-29 14% 30-44 23 45-54 19 55-64 20 65+ 23
DX1. [IF SOME COLLEGE OR MORE] Prior to the coronavirus outbreak, have you ever taken an online class for post-secondary education?	Yes
DX2. [IF YES] Prior to the coronavirus outbreak, how much of your post- secondary education was online?	Entirely online24%Majority online17A handful of courses online25One or two courses online34
DX3. Do you know anyone who has been infected with coronavirus?	I have3%A family member has9A friend has12Someone else I personally know has17Nobody I know has been infected with coronavirus64KNOW SOMEONE (NET)36%
DX4 . Do you know anyone who has lost their job due to the coronavirus pandemic?	I have13%A family member has20A friend has21Someone else I personally know has19Nobody I know has lost their job due to the coronavirus46KNOW SOMEONE (NET)54%
D120. What is your current employment status?	Employed full-time33%Employed part-time11Not employed, but looking for work11Retired28Student5Homemaker8Other5
DX5. Have you ever or do you currently have student loan debt?	Yes, I've had or currently have student loan debt37%No, I've never had and don't currently have student61Prefer not to say2

DY5. [IF HAVE HAD STUDENT LOAN DEBT] How much student loan debt do you currently have?	Less than \$6,000 \$6,000 - \$14,999 \$15,000 - \$24,999 \$25,000 - \$49,999 \$50,000 - \$99,999 \$100,000 or more Prefer not to say	13 9 4
D102. What is the last grade of school or level of education you completed?	Did not complete high school Graduated high school Attended technical/vocational school Attended some college but no degree Graduated two-year college with Associate's degree Graduated four-year college with Bachelor's degree Obtained Master's, PhD, or other professional degree (MD, DMD, etc.).	1% 15 3 27 16 24 13
D105. When it comes to politics, do you generally think of yourself as:	Liberal Moderate Conservative	26% 42 31
DRACE . To ensure we have a representative sample, please indicate your race. [IF BLACK/WHITE/OTHER] Do you consider yourself a Hispanic, Latino, or Spanish-speaking American?	Black/African-American White/Caucasian Hispanic/Latino Asian-American Native American Other	3
D140. How would you describe the area where you live?	City Suburban area Small town Rural area	
REGION. What state do you live in?	Northeast Midwest South West	18% 23 37 22